



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
BEFORE THE BOARD OF PATENT APPEALS AND INTERFERENCES

AFP
3627

MMB Docket No. 1001-0627

NCR Docket No. 8598

Application of: **Parker et al.**

Group Art Unit: **3627**

Serial No. **09/735,835**

Examiner: **I. Borissov**

Filed: **December 13, 2000**

Title: **Interaction-Based Servicing of Business Customers**

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Sir:

Enclosed are an original and three (3) copies of an Appeal Brief in connection with the above-identified patent application. The Notice of Appeal was filed on November 12, 2003, and thus the Appeal Brief is due two months from this date. Also enclosed herewith is a check for \$330.00 to cover the fee required under 37 CFR 1.17(c).

Additionally, the U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency or credit any overpayment, to our Deposit Account No. 13-0014, but not to include any payment of issue fees. If extensions of time under 37 C.F.R. § 1.136 are required to prevent abandonment of the present patent application, then such extensions of time are hereby petitioned for, and any fees therefor are hereby authorized to be charged to our Deposit Account No. 13-0014.

January 9, 2004

Maginot, Moore & Beck LLP
Bank One Center/Tower
111 Monument Circle, Suite 3000
Indianapolis, Indiana 46204-5115
(317) 638-2922

Respectfully submitted,
MAGINOT, MOORE & BECK LLP

Paul J. Maginot
Paul J. Maginot
Attorney for Appellants
Registration No. 34,984